

You're clearly taking your security arrangements seriously!



The safety and well-being of your family (or employees if you are a company), and the protection of treasured possessions are at stake!

That is why....

.... you have taken the steps of protecting what matters most with a professional fire and security system!





Your fire and security system's sole purpose is to protect your property, belongings, and even your life in the event that something terrible were to occur!

But can you honestly trust a ringing bell as the only way of summoning help if a genuine fire or intrusion was to occur?



Unfortunately these days on hearing a ringing bell, people are more likely to report you to the local council for noise pollution than come to see if you need assistance. No - you cannot trust to chance that a "Good Samaritan" will happen to be passing, or a neighbour be at home to hear it. For that matter can you trust systems that send messages to a friend's phone? How many times have you missed a call or not noticed a text? And even if they did take a call or message immediately, what would they do and how long would it take?

You have to ensure that your investment will generate the appropriate response should the unthinkable take place – and that the response is as fast as possible. For example, in a fire literally every second counts!



This is where our approved, professional, 24/7 alarm monitoring packages make that response happen! And the peace of mind that this offers you is invaluable.

CUTTING EDGE.....



**OUR MONITORING PACKAGES USE THE
LATEST AND BEST TECHNOLOGIES**

**AVAILABLE ANYWHERE TO ENSURE THAT YOU WILL
ALWAYS RECEIVE THE SERVICE YOU
NEED – WHEN YOU NEED IT!**



Conventional monitoring sold by the majority of firms in the UK is limited to a small quantity of signal variants (so limited information for a response service to work with), and can take considerable time to communicate activations.

Our packages can in most cases pass over 30 times more information – and do that nearly 50 times faster! *



We utilise the most secure and fast signalling equipment in the world today. These take advantage of the latest in digital technologies. FACT – we are presently installing transmitters that are so new and advanced, that they have not yet been used by any other security company based in the UK! **

In many areas across the country, crime prevention advisors are warning of the increasing problem of telephone line tampering for properties that have security systems. We have options available to you that monitor the condition of your phone line, and immediately notify you and our monitoring station staff should any tampering occur.

And for customers who do not have phone lines, we also have options that can make use of mobile phone networks. These can alternatively be used in addition to land lines as a back-up communications path. In all cases, we will be happy to advise you of the best and most economical solution for your personal needs.



So why choose Complete Fire & Security Solutions for your alarm monitoring?

Approved!

Our central station is approved to the highest industry standards to allow for direct police response. Depending on your needs, we have communication devices available that comply with the highest grade (EN50131 Grade 4) to ensure you get the appropriate level of protection for your needs – and/or comply with any insurance requirements that you might have to adhere to.

24-Hour Alarm Monitoring at Affordable Rate - and NO silly contracts

Sign up for alarm monitoring and enjoy the confidence that comes with knowing that your home and loved ones are protected and secure (or business and employees for commercial customers), whether you're home or away.

Our approved 24-hour monitoring service signup process is easy, we do all the paperwork for you and there are no credit checks!

Theft Protection Guarantee

If your home suffers an intrusion without appropriate response while protected by CFSS, CFSS will pay your insurance excess (if the required conditions are met i.e. you have set you system correctly – terms and conditions apply).

Money-Back Guarantee

If during the first six months there is a service problem and CFSS can't satisfy you, CFSS will take the system out and return all of your money - the installation or any up-front costs that you have paid CFSS, as well as all the monthly monitoring payments. Terms and conditions apply.



What next - how do you start?

Simply contact our preferred partner **Quicksafe** on **0845 313 4747**, who will make the appropriate arrangements for connection to our service. They will be able to tell you what monitoring packages are available and the appropriate monthly costs



Or if you would prefer, please feel free to contact us directly on **0845 643 4951**. Our operators are ready to advise you on how to best protect what matters most!



Complete Fire & Security Solutions Limited - www.cfss.uk.com

* The most common transmission system used in the UK is fast format digital communicator. This takes an average of 25 seconds to transmit with 8 signal variants. Our preferred system is to use IP communicators using SIA. These take an average of 0.5 seconds to signal – with over 300 signal variants.

** Our claim relating to transmitters used in the UK is correct as of the 1st November 2009 – 1st November 2011 (when this publication was produced). In this time we are the only UK approved security company to use Bentel 100/120, DSC GS2060, GS2065, TL260, TL265, TL260GS and TL265GS IP/GPRS communicators for police response monitored applications.